

Global Licenses (Non-USA)

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The Banxa Group, through its separate affiliates, holds the following regulatory licenses, registrations, authorisations, and approvals. For licenses held in the USA, please see our USA Licenses page.

For more information regarding which Banxa Group entity contracts with Customers, see clause 18 of the [Customer T&Cs](#).

Country	Banxa Entity	Regulatory status	Authority
Australia	Global Internet Ventures Pty Ltd	Digital Currency Exchange (#DCE100618765-001)	Australian Transaction Reports and Analysis Centre (AUSTRAC) Level 27, Tower 2 727 Collins Street Docklands VIC 3008
Brazil	BNXA Brazil LTDA	Crypto Asset Service Provider (No license is currently required)	Not Applicable
Canada	Richmond Internet Ventures Corporation	Money Services Business License (#M20577911)	Financial Transactions and Reports Analysis Center of Canada (FINTRAC) 234 Laurier Ave W Fl 24 Ottawa, ON K1P 6K6, Canada
Canada (Quebec)	Richmond Internet Ventures Corporation	Money Services Business License (Permit #15280)	Revenu Quebec 3800 Rue de Marly Québec, QC G1X 4A5, Canada
The Netherlands	EU Internet Ventures B.V.	Crypto Asset Service Provider (#41000017)	Autoriteit Financiële Markten (AFM) Vijzelgracht 50 Postbus 11723 1001 GS Amsterdam The Netherlands
United Kingdom	BNXA UK VASP Limited	MLR Registration (#999863)	Financial Conduct Authority (FCA) 12 Endeavour Square London E20 1JN

DISCLOSURES

Australia

Our Digital Currency Exchange registration allows us to operate as a digital currency exchange to exchange between virtual currencies and digital currencies. If you have a complaint, please contact Global Internet Ventures Pty Ltd at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

Brazil

At this time, current laws and regulations in Brazil do not require a Crypto Asset Service Provider to hold a special license or register with any regulatory agency. If you have a complaint, please contact BNXA Brazil LTDA at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

Canada

Our Money Services Business License both in Canada and the Province of Quebec allows us to operate as a virtual currency exchange and offer Canadian alternative payment methods. If you have a complaint, please contact Richmond Internet Ventures Corporation at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

The Netherlands

EU Internet Ventures B.V at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

United Kingdom

BNXA UK VASP Limited is registered with the Financial Conduct Authority (FCA) under the Money Laundering Regulations as a cryptoasset business (Firm Reference Number 999863). This registration permits BNXA UK VASP Limited to carry on certain cryptoasset activities in the UK that fall within the scope of the Money Laundering Regulations. If you have a complaint, please contact BNXA UK VASP Limited at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.