

## Global Licenses (Non-USA)

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The Banxa Group, through its separate affiliates, holds the following regulatory licenses, registrations, authorisations, and approvals. For licenses held in the USA, please see our USA Licenses page.

**For more information regarding which Banxa Group entity contracts with Customers, see clause 18 of the [Customer T&Cs](#).**

Country	Banxa Entity	License	Authority
<b>Australia</b>	Global Internet Ventures Pty Ltd	Digital Currency Exchange (#DCE100618765-001)	Australian Transaction Reports and Analysis Centre (AUSTRAC) Level 27, Tower 2 727 Collins Street Docklands VIC 3008
<b>Brazil</b>	BNXA Brazil LTDA	Crypto Asset Service Provider (No license is currently required)	Not Applicable
<b>Canada</b>	Richmond Internet Ventures Corporation	Money Services Business License (#M20577911)	Financial Transactions and Reports Analysis Center of Canada (FINTRAC) 234 Laurier Ave W Fl 24 Ottawa, ON K1P 6K6, Canada
<b>Canada (Quebec)</b>	Richmond Internet Ventures Corporation	Money Services Business License (Permit #15280)	Revenu Quebec 3800 Rue de Marly Québec, QC G1X 4A5, Canada
<b>Lithuania</b>	LT Internet Ventures UAB	Crypto Asset Exchange Operator (#305657202)	Financial Crimes Investigation Service (FCIS) Sermuksniu Str. 3 LT-01106 Vilnius, Lithuania dokumentas@fntt.lt
<b>The Netherlands</b>	EU Internet Ventures B.V.	Crypto Service Provider Registration (CRM# R179508)	De Nederlandsche Bank N.V. (DNB) Postbus 98 1000 AB Amsterdam crypto@dnb.nl
<b>United Kingdom</b>	BNXA UK VASP Limited	Crypto Asset Service Provider (#999863)	Financial Conduct Authority (FCA) 12 Endeavour Square London E20 1JN

## DISCLOSURES

### Australia

Our Digital Currency Exchange registration allows us to operate as a digital currency exchange to exchange between virtual currencies and digital currencies.

If you have a complaint, please contact Global Internet Ventures Pty Ltd at [support@banxa.com](mailto:support@banxa.com) or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

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### Brazil

At this time, current laws and regulations in Brazil do not require a Crypto Asset Service Provider to hold a special license or register with any regulatory agency.

If you have a complaint, please contact BNXA Brazil LTDA at [support@banxa.com](mailto:support@banxa.com) or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

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### Canada

Our Money Services Business License both in Canada and the Province of Quebec allows us to operate as a virtual currency exchange and offer Canadian alternative payment methods.

If you have a complaint, please contact Richmond Internet Ventures Corporation at [support@banxa.com](mailto:support@banxa.com) or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

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### Lithuania

Our Crypto Asset Exchange Operator registration allows us to operate as a cryptocurrency exchange and offer local alternative payment methods.

If you have a complaint, please contact LT Internet Ventures UAB at [support@banxa.com](mailto:support@banxa.com) or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

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## **The Netherlands**

Our Crypto Service Provider registration allows us to operate as a virtual asset exchange and provide custodial services (Custodial Wallet Provider).

If you have a complaint, please contact EU Internet Ventures B.V. at [support@banxa.com](mailto:support@banxa.com) or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

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## **United Kingdom**

Our Cryptoasset Service Provider registration allows us to provide cryptoasset exchange services.

If you have a complaint, please contact BNXA UK VASP Limited at [support@banxa.com](mailto:support@banxa.com) or, through our **preferred** method, by raising a ticket at <https://support.banxa.com/en/support/tickets/new>.

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