

Global Licenses (Non-USA)

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For more information regarding which Banxa Group entity contracts with Customers, see clause 18 of the [Customer T&Cs](#).

Country	Banxa Entity	License	Authority
Australia	Global Internet Ventures Pty Ltd	Digital Currency Exchange (#DCE100618765-001)	Australian Transaction Reports and Analysis Centre (AUSTRAC) Level 27, Tower 2 727 Collins Street Docklands VIC 3008
Canada	Richmond Internet Ventures Corporation	Money Services Business License (#M20577911)	Financial Transactions and Reports Analysis Center of Canada (FINTRAC) 234 Laurier Ave W Fl 24 Ottawa, ON K1P 6K6, Canada
Canada (Quebec)	Richmond Internet Ventures Corporation	Money Services Business License (Permit #15280)	Revenu Quebec 3800 Rue de Marly Québec, QC G1X 4A5, Canada
The Netherlands	EU Internet Ventures B.V.	Crypto Asset Service Provider (#41000017)	Autoriteit Financiële Markten (AFM) Vijzelgracht 50 Postbus 11723 1001 GS Amsterdam The Netherlands
United Kingdom	BNXA UK VASP Limited	Crypto Asset Service Provider (#999863)	Financial Conduct Authority (FCA) 12 Endeavour Square London E20 1JN

DISCLOSURES

Australia

Our Digital Currency Exchange registration allows us to operate as a digital currency exchange to exchange between virtual currencies and digital currencies. If you have a complaint, please contact Global Internet Ventures Pty Ltd at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com>.

Canada

Our Money Services Business License both in Canada and the Province of Quebec allows us to operate as a virtual currency exchange and offer Canadian alternative payment methods. If you have a complaint, please contact Richmond Internet Ventures Corporation at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com>.

The Netherlands

EU Internet Ventures B.V at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com>.

United Kingdom

Our Cryptoasset Service Provider registration allows us to provide cryptoasset exchange services. If you have a complaint, please contact BNXA UK VASP Limited at support@banxa.com or, through our **preferred** method, by raising a ticket at <https://support.banxa.com>.